



ABSTRACT OF THE DISCLOSURE

Apparatus and method for providing vehicle information or vehicle maintenance information, including a memory device for storing at least one of diagnostic information, repair information, maintenance information, and servicing information, a receiver for receiving a request for information regarding at least one of a problem, malfunction, and state of disrepair, wherein the request is transmitted over the Internet or World Wide Web to the receiver from a communication device located remote from the vehicle and apparatus, a processing device located remote from the vehicle and the communication device for processing the request and for generating at least one of a diagnostic report, a repair report, a maintenance report, and a servicing report, in response to the request, and a transmitter for transmitting the respective diagnostic report, repair report, maintenance report, or servicing report, to the communication device over the Internet or World Wide Web.

B4
P

RECEIVED
JUN 09 2003
GROUP 3600